

# Epic Exchange

Enliven your sense of adventure!



## Hospitality Training in *Australia*

Explore Australia's multicultural cities, vibrant arts scenes, sundrenched beaches and the rugged outback imbued with Aboriginal culture and heritage and with a rich indigenous history and relaxed way of life, Australia has one of the most unique cultural environments.



# Program Overview

Learn from the locals and experience the remarkable country the Australian way. There is a wide variety of experiences on offer from stunning beaches, deserts, rain forests, vineyards, mountains, snowy valleys and multicultural cities!

Australia will enliven your sense of adventure where one can dive, snorkel, canoe, kayak and surf all in one place!

Our Australian partner hospitality provides internships for students and graduates from over 80 countries. Paid training positions within the hospitality sector (Food & Beverage, Front Office and Culinary) throughout Australia.

## Typical Host employers

Hyatt Hotels

Intercontinental Hotel Group

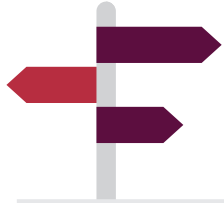
Sheraton Hotels

Accor Hotel Group

Hilton Hotels

Resorts in the Whitsundays (Great Barrier Reef)

*Note specific properties  
cannot be guaranteed*



# In order to qualify

## Advantages of completing a hospitality internship in Australia include:

- Internationalize your resume
- Gain valuable experience in your academic field
- Obtain credit for your existing studies
- Develop workplace English skills
- Form alliances with international companies
- Gain recognition within your profession
- Improve your career options
- Develop an appreciation of the Australian work ethic and labour procedures

- Enrolled in a full time Hospitality/Professional Cookery tertiary course minimum Diploma level or a recent graduate of a full time Hospitality/Professional Cookery tertiary course within 18 months of graduation.
- Upper immediate to advanced English language skills
- Minimum of 6 months full time work experience or 12 months part time experience
- **Internship field** - Studies and experience must be related to your desired internship
- **Preference** - currently working in the selected internship department
- **Flexible** - Willing to work in any Australian City, including rural locations
- Have a clear criminal record
- Be fit and healthy, willing to work hard and open to new ideas and cultures
- Be between the ages of 20-30
- Be available for 6 - 12 months

As the saying goes,

“ life is 5% what happens to you, and 95% how you react to it ”



Please visit our website for more information:  
[www.epicexchange.co.za](http://www.epicexchange.co.za)



Feel free to contact us at:  
011 784 4556



# What's included in the program?

Your success here is mostly down to you, and is determined by your attitude. You also need to be physically and mentally fit.

The program is not a package holiday. Paying and turning up does not guarantee success here. You have to engage fully, get completely involved in everything, be energetic, hard working, willing to learn and try new things, and become good at finding ways to be useful. This will shape the way your experience develops.

- ▶ Step by step assistance throughout the program from completing all required paperwork to obtain the necessary paperwork to legally work in Australia for up to a year
- ▶ Assessment and coaching, resume guidance, interview preparation and mentoring
- ▶ An individualized placement with an Australian host employer
- ▶ You will be allocated an internship Program Supervisor to monitor your progress and satisfaction level
- ▶ Pre-departure orientation- Vital information to get you ready for the adventure of a lifetime
- ▶ Post arrival orientation with respective program partner which involves introduction to Australian work place culture, intern nights, meeting other like minded travelers from over 80 countries.
- ▶ Bank account setup, local sim card preloaded with \$10, International Student Identity Card iVenture card and tax claim service all included in optional Intern Bundle
- ▶ Access to online career advice, articles and intern blogs
- ▶ Assistance with all travel arrangements to get to host employer
- ▶ Back up support throughout full length of program



## Costs

Please refer to separate budget for full breakdown of costs

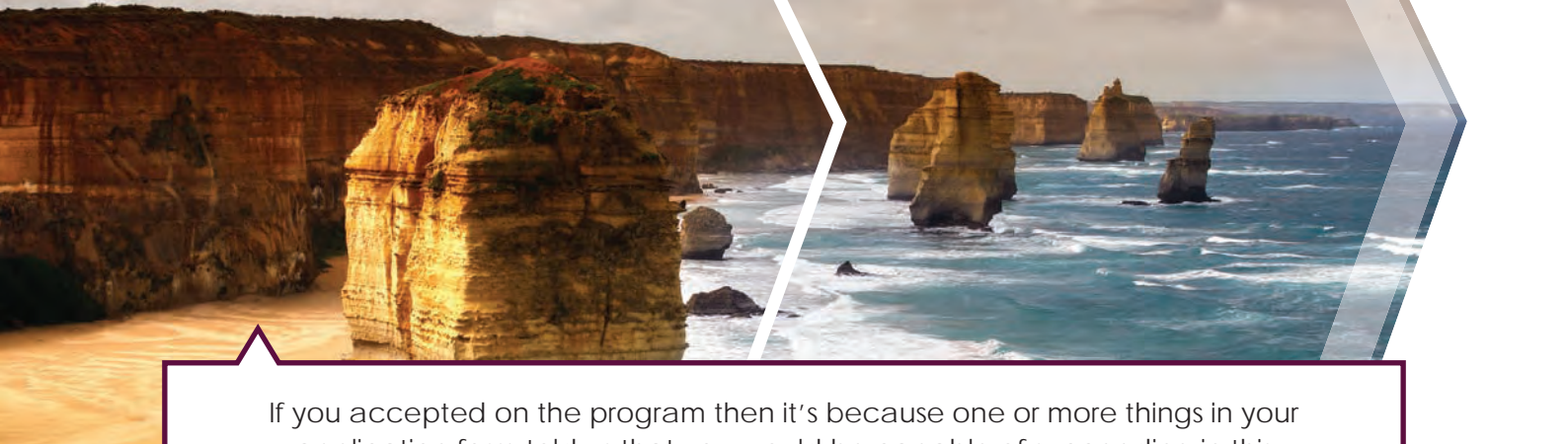
## Spending money

All applicants need to arrive with a minimum of AU \$900 in support funds to pay for things such as food, accommodation, travel and other expenses until they receive their first pay check. All applicants are also required to travel with a credit card.

## Wages

Applicants can look to earn \$16-\$20 per hour. Should one work overtime then one will be remunerated at the award rate typically time and half. Each State in Australia has a different wage system depending on their business, so wages may be higher in some States than others.





If you accepted on the program then it's because one or more things in your application form told us that you would be capable of succeeding in this environment. Thousands of young people from all walks of life have succeeded here.

Please do not make the mistake of assuming that the great experiences that so many people speak of having had in Australia will come to you easily. You will have to work hard for them and you will have to deal with many new and potentially challenging circumstances along the way, especially at the beginning.

It won't all be easy, and there may well be some things that you may not like. Be prepared for it to be tough; that is all part of the adventure, and this is what will make it feel all the more worthwhile long after you have returned home.

You don't have to be a superhero to succeed here. Thousands of young people have enjoyed and experienced good and great things in Australia, many probably just like you.

## Application Process

### Enquiry and assessment

In order to have your eligibility assessed and to clarify your questions.

### Application and processing

Submit your application documentation and application fee including an application video thereafter a placement will be sought for you.

### Confirmation and Payment

We will arrange an interview with a potential host employer and afterwards the host employer will put together a formal training plan and outstanding fees will need to be paid.

## If interested, what next...?

If experiencing Australia firsthand is something you would like to do then get in touch with us and we will enliven the sense of adventure within you!

### Visa & travel arrangements

We will communicate with the Department of Immigration regarding visa processing allow (10-12 weeks) and assist with the necessary travel arrangements to Australia.

### Program participation

Congratulations you are about to embark on an epic journey. Your program will commence with orientation and after your internship starts you will be provided with ongoing support and required to give feedback.

### Epic Exchange Contact information

#### Johannesburg

Corner Main Office Park – Building A, Second Floor,  
Corner Main and Payne Road, Bryanston

Tel: 011 784 4556

Email: [info@epicexchange.co.za](mailto:info@epicexchange.co.za)

#### Capetown

Workshop 17, 17 Dock Road, V&A Waterfront, Cape Town

Tel: 021 300 3344

Email: [info@epicexchange.co.za](mailto:info@epicexchange.co.za)

#### Banking details:

Please put applicants name and surname as reference for any payment and then email proof of payment.

Bank: First National Bank

Account name: Epic Exchange

Account No: 625 9911 7746

Branch No: 2500655